

U.S.A. / Canada / Monro



Nationwide Limited Battery Warranty
Jumpstart / Tow Assistance

Contact: Warranty Program Administrator, P.O. Box 33535, Denver, CO 80233

1-877-344-8971

Hours: 8:00 a.m. to 8:00 p.m. Monday through Friday
Saturday 9:00 a.m. to 6:00 pm excluding holidays. (Eastern Time)

2/13/24

PART NO.	MONTHS FREE	PART NO.	MONTHS FREE	PART NO.	MONTHS FREE	PART NO.	MONTHS FREE
PLATINUM AUTO / LTV - AGM		EHP TECH. AUTO / LTV		AUTO / LTV (Continued)		MARINE / RV / DEEP CYCLE	
JUMPSTART / TOW ASSISTANCE		JUMPSTART / TOW ASSISTANCE		D35	18	HP24DC	12
AGM24F	36	EHP24F	36	D41	18	HP27DC	12
AGM34	36	EHP34	36	D42	18	HP31DC	12
AGM34R	36	EHP35	36	D48 ²	36	6V & 12V FLOOR	
AGM35/85	36	EHP48	36	D51	18	SCRUBBER / SWEEPER	
AGM47	36	EHP65	36	D51R	18	D901	6
AGM48	36	EHP75	36	D58	18	D921	6
AGM49	36	EHP78	36	D58R	18	HP901	6
AGM51P	24 ³	HP TECH. / AUTO / LTV		D65	18	HP902	6
AGM51P	36 ⁴	HP24	24	D75	18	HP903	6
AGM51R	36	HP24F	24	D86	18	HP921	6
AGM51RT	36	HP27	24	D121R	18	6V & 8V GOLF CAR / EV /	
AGM65	36	HP27F	24	D75DT	18	DC SERVICE / MOTIVE POWER	
AGM78	36	HP27X	24	D78DT	18	DGC	12
AGM94R	36	HP27FX	24	6V & 12V HD COMM'L		HPGC	12
AGM95R	36	HP34	24	D30H	12	HPGC8	12
AGM140R	36	HP34R	24	D31	18	HPGCH	12
AGMU1P	24	HP36R	24	D31CS	18	HPGCX	12
AGM75DT	36	HP40R	24	D31P	18	6V & 12V MARINE / RV /	
AGM78DT	36	HP41	24	D31PX	18	GOLF CAR / EV - AGM	
PLATINUM - AGM		HP47	24	D31X	18	AGM22NF	12
AUX12	12	HP48	24	HP1	12	AGM24DC	12
AUX14	12	HP48R	24	HP31	18	AGM27DC	12
AUX18L	12	HP49	24	HP31P	18	AGM31DC	12
PREMIUM AUTO / LTV		HP51R	24	HP31CS	18	AGM34M	24
JUMPSTART / TOW ASSISTANCE		HP59	24	HP4D	12	AGM4D	12
P24	36	HP65	24	HP4DLT	12	AGM8D	12
P24F	36	HP75	24	HP8D	12	AGMGC2	12
P25	36	HP78	24	HP8DFT	12	AGMU1	12
P27	36	HP79	24	HD COMM'L - AGM		HD CYCLE SERVICE - GEL	
P27F	36	HP85	24	AGM31F	36	GEL22NF	12
P34	36	HP86	24	AGM31	18	GEL24	12
P35	36	HP90	24	AGM31P	18	GEL24SS	12
P36R	36	HP91	24	AGM31CS	18	GELU1	12
P40R	36	HP93	24	L&G TRACTOR & SMALL ENGINE		POWER SPORTS - AGM	
P47	36	HP94R	24	D22F	6	ET4L	6
P48	36	HP95R	24	D22NF	6	ET5L	6
P49	36	HP96R	24	DU1L	6	ETX9	12
P51	36	HP101	24	DU1R	6	ETX12	12
P51R	36	HP124	24	HPU1L	6	ETX14	12
P58	36	HP124R	24	HPU1LX	6	ETX14L	12
P58R	36	HP75DT	24	HPU1R	6	ETX15	12
P59	36	HP78DT	24	HPU1RX	6	ETX15L	12
P65	36	AUTO / LTV		MARINE / RV / STARTING		ETX16	12
P75	36	D24	18	D24M	12	ETX16L	12
P78	36	D24F	18	HP24M	12	ETX18L	12
P86	36	D25	18	HP27M	12	ETX20L	12
P90	36	D26	18	MARINE / RV / DUAL PURPOSE		ETX30LA	12
P94R	36	D26 ^{1,2}	36	START/ CYCLE SERVICE			
P96R	36	D26R	18	HP24DP	12		
P121R	36	D26R ^{1,2}	36	HP27DP	12		
P124R	36	D34	18	HP31DP	12		

¹ Purchased in Canada, effective 1/2/24

³ Purchased on or before 10/1/23

² Includes 36 Months Jumpstart / Tow Assistance

⁴ Affective 10/2/23

Flooded, AGM and Gel batteries carry a free replacement warranty of 3 months when used in full electric service or to convert any system towards increased electrification. (Excludes 6 and 12 Volt Floor Scrubber / Sweeper, 6 and 8V Golf Car, EV and DC Motive Power batteries)

Flooded Auto / LTV automotive series batteries used in on-highway vehicles equipped with 2 way radio, off-road vehicles, or non-automotive use carry the following free replacement warranty; Flooded Technology : 6 months, AGM Technology: 18 months.

Auto / LTV AGM batteries used in deep cycle service carry a free replacement warranty of 12 months.

DURACELL®

NATIONWIDE LIMITED BATTERY WARRANTY

This limited warranty is extended only to you, the original purchaser, for the vehicle which the battery was purchased for, and not to anyone who may purchase your vehicle from you during the term of the warranty.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY ON THE PRODUCT. ANY IMPLIED WARRANTIES ARE GOOD ONLY FOR THE LIMITED WARRANTY PERIOD. OTHERWISE, EAST PENN DISCLAIMS ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WHAT IS COVERED BY THIS LIMITED WARRANTY

Batteries eligible to be covered by this Limited Warranty are warranted from the date of sale for the stated period ("MONTHS FREE") shown at place of purchase. Should the battery fail within the free replacement period, due to a defect in materials and/or workmanship (not merely discharged), it will be replaced with the same model battery free of charge. If the same model battery is not available, it will be replaced with a like kind and quality battery. Full warranty will not apply to replacement battery. A free replacement warranty continues from the original battery's date of purchase and does not extend the original warranty period.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY

This warranty does not apply to discharged batteries that can be recharged and returned to service; labor costs for battery removal and installation; labor costs for other damage or repairs caused by the battery; batteries that have been opened, frozen, or damaged due to neglect or abuse including fire, flood, wreckage, or explosion; batteries with electrolyte other than as recommended by factory or with a "dope" or additive; batteries that fail as a result of a faulty electrical system or other components; batteries of an electrical size or capacity smaller than the one specified by the vehicle manufacturer; batteries used in applications for which they were not designed; nor in cases where the battery was installed and/or charged incorrectly. The warranty does not cover failures that occur outside the United States or Canada, service calls, towing charges, loss of time, inconvenience, loss of use of the vehicle, lost wages or lost profits **ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE HEREBY SPECIFICALLY EXCLUDED FROM THIS WARRANTY.** Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Unless otherwise precluded by law, this limited warranty shall require no more than the replacement of the subject battery free.

HOW TO OBTAIN WARRANTY SERVICE

You must keep the original purchase invoice or a reasonable copy and present it, along with the battery, when seeking a replacement battery under this warranty. If you are less than 25 miles away from the original place of purchase, you must return the battery to that place of purchase for any warranty service. If you are more than 25 miles from the original place of purchase, then you must call the Warranty Administrator prior to any warranty service being performed, at 1-877-344-8971, from 8:00 a.m. to 8:00 p.m. Monday through Friday and Saturday from 9:00 a.m. to 6:00 p.m., (Eastern Time) excluding holidays. The Warranty Administrator will provide to you the nearest participating facility. If there are no participating facilities in your area, you may take your vehicle to a non-participating facility in your area. If the non-participating facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original sales receipt (or legible copy) and subsequent sales receipt (or legible copy) to the Warranty Administrator for review within 60 days of the date of replacement. This limited warranty is extended by East Penn Manufacturing Co. This warranty is not a warranty of Automotive Business Solutions, Inc., or its affiliates, subsidiaries, their employees or member companies. Automotive Business Solutions Inc. serves as the Warranty Administrator only.

Nationwide Limited Jumpstart / Tow Assistance

The Duracell Nationwide Limited Battery Jumpstart / Tow Assistance applies to the original battery, original purchaser, and the original vehicle identified on the receipt of the battery purchase. This limited jumpstart / tow plan applies only to passenger and light truck batteries that lose charge, because of a defective or discharged battery, during the **first 36 months** after purchase.

What is Covered

For 36 months from the date of purchase of an eligible Duracell automotive battery, you may receive reimbursement for jumpstart or tow services. You must call **877-344-8971** to receive jumpstart / tow assistance service.

You will be reimbursed up to \$75 U.S. for eligible expenses incurred for jumpstart assistance or a tow. Jumpstart assistance or a tow is strictly limited to a **defective or discharged battery**. Tow services are limited to the nearest qualified repair facility. This benefit applies to motorized passenger vehicles only and specifically excludes commercial vehicles listed under Exclusions and Limitations section.

How to Receive Reimbursement

The following documentation must be submitted to the program administrator within 60 days of service to receive reimbursement.

1. A photocopy of the original invoice showing the purchase of a covered battery, along with your complete name, address, and telephone number.
2. A photocopy of the paid invoice for jumpstart or tow service from a valid auto service provider. This paid invoice must include the name, address, and telephone number of the service provider.

Mail the above documentation to: Jumpstart Assistance, P.O. Box 33535, Denver, CO. 80233

Exclusions and Limitations

The following vehicles are not eligible for coverage:

- > Vehicles with a manufacturer's load rating capacity of greater than 1 ton.
- > Commercial vehicles.
- > Trailers and other non-motorized vehicles.
- > Boats or RVs

This plan covers only the Duracell automotive batteries registered to the original customer that purchased the battery.

For more information, questions, or to receive jumpstart assistance service, contact:

Program Administrator, 877-344-8971